

September 22, 2016

SaveALot

Dear Sir,

Thank you for contacting us regarding the recent experience a member of your group had with your local store Associate. We appreciate the opportunity to assist you.

We would first like to apologize for any inconvenience this may have caused. We have forwarded your comments to the Store Director for further review. You should receive a response by phone by the end of the next business day. For your records, your case number regarding this matter is 01364206.

Our number one goal is customer satisfaction and if you have any other questions, comments or concerns, please contact us by calling [\(888\) 725-4537](tel:8887254537).

Sincerely,

Sandra G
SaveALot Customer Care