

From: <irisheat@mbta.com>
Date: Fri, Sep 17, 2021, 12:18 PM

Please do not change the subject line of this email if you reply, so that the incident will be updated correctly.

Dear Jessica Leccese,

Thank you for contacting the MBTA with your inquiry. There is no dress code for passengers on the MBTA, specifically shoes. There may be local or state laws. Thank you for taking the time to write to us.

Should you have additional questions or concerns, please contact the MBTA's Call Center at 617-222-3200 or 800-392-6100, Monday through Friday, 6:30 AM to 8:00 PM, Saturday and Sunday 8:00 AM to 6:00 PM or visit our website at www.mbta.com.

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