

Hello Tod,

Thank you for contacting Hobby Lobby Customer Service.

We do not have any policies against customers entering our stores barefoot.

You are welcome to shop in our stores barefoot.

May I ask the name or description of the manager you spoke with?

Also are you able to provide your receipt information? If so, I will need the numbers following the letters S, R, and T located near the top of the receipt, as well as the date of purchase.

I look forward to your response.

Thank you,

Suzette

Customer Service Representative

Customer Service

P: 405.745.1835

F: 405.745.7316

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HOBBY LOBBY.